# Joe Girard HOW TO SELL ANYTHING TO ANYBODY

## **IT ALL STARTS WITH A QUESTION** WHAT DO YOU WANT



Busines

Like every endeavour in life, the quickest way to failure is not to have a goal. Goals:

Motivate you

Set direction

- Keep you focused
- Build resilience

Knowing what you want will keep you going. You have to see every move as a way of getting what you want.

# YOU DON'T HAVE TO BE A GENIUS **TO BE GREAT AT SALES**

The secret to becoming great at sales is simple. It is about how you treat people, your customers.

- Treat everyone with respect
- Every person is important
- Only sell quality products
- Be honest upfront



Everyone knows 250 people in his or her life important enough to invite to the wedding and the funeral -<u>250!</u>

If you see 50 people each week and only 2 are unhappy. By the end of the year, there could be 26,000 people who think of you as a terrible salesman.

## WHO IS YOUR CUSTOMER

Prospects may think of you as the enemy.

## Don't let your feelings

affect how you

**HOW TO GET LEADS** 

treat your

customers.

#### Treat your customers as:

- The most important thing in the world to you.
- As people and as friends.

#### HOW TO FILL YOUR PIPELINE

## **Personalize Everything**

Lead Generation Tips:

- Get to know your customers
- Send a personalized e-mail
- Tell everyone what you do
- Ask for referrals

## Bonus Tip:

Leave a business card with your tip at the restaurant.



# **HOW TO CLOSE**

#### **SPREAD** THE WORD

#### **Build a mailing list**

How to spread the word:

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- Send a weekly how-to guide.
- Send holiday greeting cards, address by hand.



Send a handwritten thank you letter.



Be creative... find a way.

#### **CLOSE THE SALE**

Plan every sales encounter and work your plan.

- Offer perks. Give a little to get a lot more back.
- You never get caught by telling customer the truth.
- Give the product to customer before you close the sale.

## **GET THE REFERRAL**

Ask your customers for help and pay whatever it is worth.

- · Pay for referrals
- Never skip paying a referral
- Always pay for referrals

Give amazing deals to people who have influence.

Get your barber to talk about you.

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